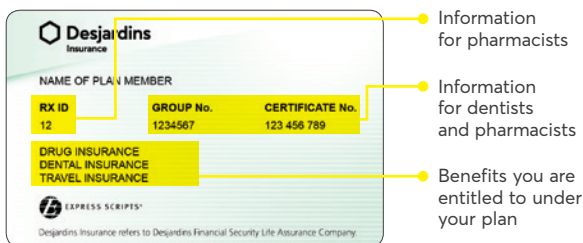


Your payment card



You can use your **payment card** for expenses that are covered under the benefits listed on your card (excluding travel insurance). You can also use the electronic version on our **Claim 360°** mobile app. The card is accepted anywhere in Canada.

How to use your payment card

- 1 Show your card to your pharmacist or dentist.
- 2 You don't have to submit a claim to be reimbursed for approved prescription drug or dental care expenses.
- 3 Your claim will be processed according to your group insurance coverage. Your pharmacist or dentist can tell you immediately how much you have to pay, if anything, and the amount we will reimburse.
- 4 Your pharmacist or dentist will give you a receipt showing the details of your claim. Remember to keep your receipts on file for income tax purposes.

What to do if your payment card doesn't work

A special call centre has been set up for dentists and pharmacists who need help processing your claim.

If your card does not work at your pharmacy or dental office, you will have to submit a claim for your eligible expenses.

Claim forms are available on our website at desjardinslifeinsurance.com/forms.

Information at your fingertips



To reach our Customer Contact Centre

To view your health claims file online

To contact Travel Assistance in case of an emergency while you're travelling

Take your card with you when you travel

Always have your card on hand so you'll know how to reach Travel Assistance from wherever you are, 24 hours a day, 7 days a week.

Before you leave, don't forget to check your group insurance plan booklet to confirm your coverage and any restrictions or exclusions that may apply.

Travel Assistance at your service

Travel Assistance gives you personal assistance to help you resolve a problem while you're travelling. In case of a medical emergency, always contact Travel Assistance to find out how to get the care you need.

You'll receive two payment cards.

The second card can be used by one of your dependents covered under your plan. If you have no dependents, keep the extra card in a safe place.

Always keep your card on hand.

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Cancer
Society

itsmylife.cancer.ca

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breakthroughfund.ca



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Life • Health • Retirement

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